June 2006

ADOA/ISD FY06				Performance Measures		
Enabling/Enhancing Services				Target 85%	Actual %	
Unit	**Miss**	**Hit**	**Exceed**			
F&P	1		4		80.0%	
IPC			7		100.0%	
Security			5		100.0%	
911			3		100.0%	
BTS			10		100.0%	
AFIS			3		100.0%	
DRM			3		100.0%	
Actual average % =(Total Hits+Total Exceeds)						
divided by (Total Miss+Total Hits+Total Exceeds)					97.2%	

F&P   IPC   Sec   911   BTS   AFIS   DRM

100%
95%
90%
85%
80%
75%
70%
65%
60%
55%
50%
45%
40%

Provide Quality performance 85% of the time

■ 1
■ 2

2.8%

97.2%